# Diana Parkenski

Contact: Wendy Berube

wberube@ntinow.edu / (207) 344-3141

Hard working, customer oriented, experienced Manufacturing Technician, searching for full time employment in an established company. Understands the value of following appropriate processes to create a precise product to ensure customer satisfaction.

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Manufacturing Technician 9/11/2017 to 11/22/2017

Northeast Technical Institute, Lewiston, ME

WorkReady Program 9/2017

Lewiston Adult Education, Lewiston, ME

Associate of Science in Accounting 7/2010

Kaplan University, Lewiston, ME

Associates of Science in Business Administration 7/2009

Kaplan University, Lewiston, ME

GED 1/2007

Lewiston Adult Education, Lewiston, ME

### MANUFACTURING SKILLS

• Read and interpret blueprints

- Use of hand tools
- Production and assembly procedures
- Lean Manufacturing
- Safe operating procedures
- Documentation and reporting

- Leadership skills
- Preventive maintenance
- Precision measurement
- Bench work skills
- Hazardous material identification
- Stitching / sewing / hand sewing

## **RELATED SKILLS**

• Strong customer service

• Call center experience

• Adept at handling customer complaints

• Sales experience and upselling

• Money handling

#### **EXPERIENCE**

### Argo Marketing, Lewiston, ME

**Customer Service Agent** 

8/16 to 3/17

## **Bonney Staffing, Lewiston ME**

2015 to 2016

Temporary worker at Boston Brands, Penmor Lithographers, Maineline Leather

#### People Ready Staffing, Lewiston, ME

2014 to 2015

Temporary worker at Serv-pro, Topsham, ME Temporary worker at Packgen, Auburn, ME

### Geiger Brothers Lewiston, ME

2011 to 2013

Machine operator, assembly line, Allocating Specialist, Quality Examiner